SEMESTER- II

Indus University

Institute of Sciences, Humanities and Liberal Studies

Department of Languages

Subject: Business Communication & Presentation Skills										
Program: B.Tech. All Branches				Subject Code: EN0211 Semester:						
	Teaching Scheme Examination Evaluation Scheme									
Lecture				University Theory Examination	University Practical Examination	Continuous Internal Evaluation (CIE)- Theory	Continuous Internal Evaluation (CIE)- Practical	Total		
1	2	0	3	40	0	60	0	100		

Course Objectives:

- To orient students about the varied uses of business communication.
- Under the importance of personality and its reflection in communication.
- Train students to develop business correspondence in writing and presentation skills.

COURSE CONTENT

Unit 1: Business Communication-

- Business Communication- Importance
- Information Age and Communication/Social Media
- Organizational Communication for Engineers
- Common Barriers in Professional Communication/Role Play
- Organizational Etiquettes

Unit 2: Presentation Skills

- Planning, Preparing and Practice
- Audience Interaction
- Importance of AV Aids
- Best Presentation Videos
- Group Presentations/Pair Presentations/Teacher Review
- Group Presentations/Pair Presentations/ Peer Review

Unit 3: Writing Skills

- Mind-mapping and Planning
- Paragraph Development with 7 c's
- Picture Elicitation
- Contrastive and Comparative Essays
- Completing a Story and Describing Situations

Unit 4: Writing Skills II

- Composing Drafts
- Letters / Good, Bad & Neutral Messages
- Emails/ Sample Analysis
- Creating a Blog

Reference Books:

Fred Luthans, Organizational Behaviour, McGraw Hill

Lesikar and petit, Report writing for Business

M. Ashraf Rizvi, Effective Technical Communication, McGraw Hill

Wallace and masters, Personal Development for Life and Work, Thomson Learning

Hartman Lemay, Presentation Success, Thomson Learning

Malcolm Goodale, Professional Presentations

Farhathullah, T. M. Communication skills for Technical Students

Michael Muckian, John Woods, The Business letters Handbook

Herta A. Murphy, Effective Business Communication

Lehman, Dufrene, Sinha BCOM, Cengage Learning

Web resources/ MOOCs:

Business Conversation Rule 1 : https://www.youtube.com/watch?v=wB8mr4iViy0

Business English Conversations Rule 2:

https://www.youtube.com/watch?v=wB8mr4iViy0

Business English Conversations 3: https://www.youtube.com/watch?v=wB8mr4iViy0

Business English Conversations Rule 4:

https://www.youtube.com/watch?v=wB8mr4iViy0

Business English Conversations Rule 5:

https://www.youtube.com/watch?v=wB8mr4iViy0

English Presentation Video: https://www.youtube.com/watch?v=wB8mr4iViy0

Powerful Presentation Skills: Body Language: https://www.youtube.com/watch?v=wB8mr4iViy0

Make Body Language Your Superpower: https://www.youtube.com/watch?v=wB8mr4iViy0

Make a Presentation Like Steve Jobs: https://www.youtube.com/watch?v=wB8mr4iViy0

Semester-2

Subject: Academic Writing

Course objectives

- To demonstrate and apply knowledge of basic essay structure, including introduction, body and conclusion.
- To enable writing process, including pre-writing, writing and re-writing.
- To build an ability to write for an academic audience.
- To understand and apply the principles of effective paragraph structure.

Subject: Academic Writing									
Program:	Sul	Subject Code: MEN0201 Semester:			Semester:II				
	Teaching So	cheme		F	Examination Evaluation Scheme				
				University	У	University	Continuous	Continuous	Total
				Theory		Practical	Internal	Internal	
				Examination	on	Examination	Evaluation	Evaluation	
		Practica					(CIE)-	(CIE)-	
Lecture	Tutorial	1	Credits				Theory	Practical	
2	0	0	2	40		0	60	0	100

Unit 1: Writing Process and Strategy- Research, Planning, Summarizing, Organizing. Building of Paragraph – How to Build Cohesion & Coherence.

Unit 2: Elements of writing- Basic rhetorical modes (narration, description, exposition), Argument and discussion, cause and effect, definitions, style, Writing Vocabulary and language, Precision, clarity, conciseness, Stylistics- Academic vocabulary, word choice, Grammar & mechanics as needed, Reading and responding to assigned readings.

Unit 3: Reading - **Structure of Scientific Paper** - Organizing the document, Data implementation and display, Format of Paper, Avoid Plagiarism, Employ correct MLA or APA citation style, including parenthetical, in-text citation and works-cited pages, Evaluate sources for relevance and reliability.

Unit 4: Academic Writing- Basics of Academic Writing, Academic Document as a Story, Writing for Journal publication, Peer-revision, Assigned readings, Publication for Journals

Reference books:

1.	Fred Lutha	ins Orga	nizational	Behaviour,	McGraw	Hill
	I I Ca Lann	uio, Oigu	unzanona	Dona vioui,	INICOLUM	TILL

- **2.**Lesikar and petit, Report writing for Business
- 3. M. Ashraf Rizvi, Effective Technical Communication, McGraw Hill
- 4. Wallace and masters, Personal Development for Life and Work, Thomson Learning
- 5. Hartman Lemay, Presentation Success, Thomson Learning
- 6. Malcolm Goodale, Professional Presentations
- 7. Farhathullah, T. M. Communication skills for Technical Students
- 8. Michael Muckian, John Woods, The Business letters Handbook
- **9.**Herta A. Murphy, Effective Business Communication
- 10. Lehman, Dufrene, Sinha BCOM, Cengage Learning
- 11. MLA Handbook for Writers of Research Papers
- 12. English for Research Paper Writing,
- 13. Academic Writing

Web Resources:

Introduction to English Language & Literature Mod-1 Lec-1

https://www.youtube.com/watch?v=xC3M9EqduyI

The English Language Mod-1 Lec-

https://www.youtube.com/watch?v=HsR4jFszFdw#action=share

International English Mod-1 Lec-4

https://www.youtube.com/watch?v=FT4cQkXCc8g

Effortless EnglishRule-1 English Phrases: https://www.youtube.com/watch?v=r5z-lilm-gg



Institute of Sciences, Humanities & Liberal Studies

Syllabus for Advanced Spoken English (Sem. 2)

Subject: Advance Spoken English

Subject Code: UCR0201

Credits: Theory - 02

Theory: Lecture - 24 Hours

Unit -I

Article writing/Paragraph writing, Rules of Public Speaking, Interview skills, Resume Building, Vocabulary building /Pronunciation, Letter Writing

Unit – II

Why Spoken English – Linguistic Aspects of Mishearing – Fluency - Speaking to Multicultural/Multidisciplinary Audience - Standard Varieties of Spoken English – Tempo of Speech & Phrasal Pause in English – English Rhythm - Stress on Simple and Derived Words in English – Long Vowels in English – Friction Consonants in English – Aspects of Theatre in Spoken Communication – Grooming, Eye Contact, Body Language, Amplitude – Preparing a Presentation : Charts, Graphs, Drawings, Maps, Diagrams, Tables, Etc – Research and Organization – Using Power Point Slides and Other Presentation Aids – Practice and Learning to Improve Pronunciation of Numbers, Units of Weights, Distance, Etc. – Making Presentations and Self-Evaluation

Unit -III

Netiquettes, Formal dressing, Confidence building, Difference between a Bio-data/C.V, Swot-Analysis, Attitude building, Leadership skills, Personal hygiene and grooming, Non-Verbal and Verbal Communication

Unit -IV

Mock Interview session, Extempore, Group discussion, Debate, Presentation-students will make a PPT on a common topic and present it in the class

References:

- 1. Chaudhary, Shreesh (1992/2004) Better Spoken English, New Delhi: Vikas Publishing.
- 2. A Practical Course In Spoken English (J. K. Gangal) Phi.
- 3. Exploring spoken English Ronald Carter (Cambridge University Press)

- 4. Advanced Spoken English , Madan Sood
- $5.\ Advanced\ Spoken\ English\ and\ Phonetics\ (with\ 4\ mp3\ CDs)\ (Mind\ Power\ English)\ Prof\ Sharad\ Srivastava\ and\ Mrs\ Nidhi\ Srivastava$
- 6. Practical Everyday English, Steven Collins



Semester – II

Teaching Scheme: Basic Communication & Presentation Skills

Subject: Basics of Communication & Presentation Skills											
Program: B.Sc in MPC				Subject Coo	Subject Code: BEG0201 Se			Semester: II			
	Teaching Scheme Examination Evaluation Scheme										
				University	University	Continuous	Continuous	Total			
				Theory	Practical	Internal	Internal				
				Examination	Examination	Evaluation	Evaluation				
						(CIE)-	(CIE)-				
Lecture	Tutorial	Practical	Credits			Theory	Practical				
2	0	0	2	40	0	60	0	100			

Course Objectives:

- To orient students about the varied uses of basic communication.
- To develop attributes of personality & etiquettes and its reflection in communication.
- To train students in basic correspondence in writing and presentation skills.

Course Content:

Unit – I Basic Communication Theory

- Process of Communication
- Barriers to Communication
- Types of Communication
- Flow of Organizational Communication

Unit – II Design of Presentation

- Planning, Preparing and Designing
- Importance of AV Aids
- Best Presentation Videos
- Types of Presentations



Unit – III Delivery of Presentation

- Importance of Non-verbal communication
- Training of Presentation Etiquettes
- Training of Proxemics & Paralanguage
- Group Presentations

Unit – IV Writing Skills

- Mind-mapping and Planning
- Paragraph Development with 7 c's
- Picture Elicitation
- Completing a Story and Describing Situations

Reference Books:

Fred Luthans, Organizational Behaviour, McGraw Hill

Lesikar and petit, Report writing for Business

M. Ashraf Rizvi, Effective Technical Communication, McGraw Hill

Wallace and masters, Personal Development for Life and Work, Thomson Learning

Hartman Lemay, Presentation Success, Thomson Learning

Malcolm Goodale, Professional Presentations

Farhathullah, T. M. Communication skills for Technical Students



Web resources/ MOOCs:

https://www.mooc-list.com/course/effective-business-presentations-powerpoint-coursera

https://www.mooc-list.com/course/presentations-speaking-so-people-listen-coursera

https://www.classcentral.com/course/presentation-skills-6596

https://www.youtube.com/watch?v=MnIPpUiTcRc

https://www.youtube.com/watch?v=Iwpi1Lm6dFo

 $\underline{https://www.coursera.org/lecture/teamwork-skills-effective-communication/1-theories-of-communication-Ku5KL}$

SSIPC Sem-IV Syllabus | Indus University

Subject: Soft Skills & Interpersonal Communication										
Program:Sem-4 B.Tech (EL+Meta) M.Sc				Subject Co	Subject Code: EN0412					
PCM & M	PCM & M.Sc CR									
	<u>'</u>									
	Teaching	Scheme		Ex	Examination Evaluation Scheme					
				University	University	Continuous	Continuous	Total		
				Theory	Practical	Internal	Internal			
				Examination	Examination	Evaluation	Evaluation			
						(CIE)-	(CIE)-			
Lecture	Tutorial	Practical	Credits			Theory	Practical			
2	0	0	2	40	0	60	0	100		

Course Objectives:

- To orient students to various models of communication.
- To enhance the ability to select correct model for conversation.
- Train students in being able to articulate personal opinions through digital and other medium of communication.
- To substantiate own stand through effective communicational strategies.

Course Content:

Unit 1: Models of Communication: Code Model of Communication, Inferential Model of Communication, Schramm Model of Communication, Lasswell Model of Communication, Katz-Lazarsfeld Model of Communication, Westley-MacLean Model of Communication, Berlo's SMCR Model of Communication, Seven C's of Communication, Neuro-Linguistic Program & Communication

Unit 2: Communication & Social Media: The Age of Internet Communication Tools, Characteristics of Social Media, Nature and Scope of Six Types of Social Media, Purpose/Choosing the Most Suitable Social Media, RevistingThe Communication Theory

Unit 3: Working & Communicating in Teams: Defining a Team & Group, Managing Relations at Work, Meetings, Why to Meet, Team & Goal Setting, Leading a Meeting, Agenda & Notice of Meetings, Web Conferencing

Unit 4: Assertive Communication: The Challenge of Self Disclosure, Crippled Display, Uninhibited Display, Changing Self Discourse Styles, Tactful Self Disclosure, Being Assertive, Developing Tactful Self Disclosure, Delivering Bad news & Negative Feedback

SSIPC Sem-IV Syllabus | Indus University

Reference Books:

Guffey, Mary. Business Communication: Process and Product

Herta A. Murphy, Effective Business Communication, Cengage Learning

Lehman, Dufrene, Sinha BCOM, Cengage Learning

Chaturvedi, P, Business Communication, Pearson Publication

Wallace and masters, Personal Development for Life and Work, Thomson Learning

Hartman Lemay, Presentation Success, Thomson Learning

Malcolm Goodale, Professional Presentations

Farhathullah, T. M. Communication skills for Technical Students

Web resources/ MOOCs:

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The English Language Mod-1 Lec-

https://www.youtube.com/watch?v=HsR4jFszFdw#action=share

International English Mod-1 Lec-4

https://www.youtube.com/watch?v=FT4cQkXCc8g

Effortless EnglishRule-1 English Phrases:https://www.youtube.com/watch?v=r5z-lilm-gg

Pronunciation Training Techniques:

https://www.youtube.com/watch?v=wB8mr4iViy0

Make Body Language Your Superpower:

https://www.youtube.com/watch?v=wB8mr4iViy0

ES & PD Sem-VI Syllabus | DoL | Indus University

		Subject	: Employ	ability Skills &	Personality Dev	velopment				
Program:Sem-6 B.Sc (CR), B.Sc (PCM) B.Tech (CE & EC) Subject Code: EN0601 Semester: VI										
	Teaching Scheme Examination Evaluation Scheme									
				University Theory	University Practical	Continuous Internal	Continuous Internal	Total		
				Examination	Examination Evaluation					
Lecture	Tutorial	Practical	Credits			(CIE)- Theory	(CIE)- Practical			
2	0	0	2	40	0	60	0	100		

Course Objectives:

- To enhance the writing and oral presentation skills specific to employment
- To orient students to various models of communication.
- To train students in being able to articulate personal opinions through digital and other medium of communication.

Course Content:

Unit 1: Employability Skills & Personality Development: Resume Writing, Interview Skills, Types of Interviews, Business Etiquettes, Grooming & Netiquettes, Statement of Purpose, Cover Letter in Job Application, Corporate Ethics.

Unit 2: Communication & Social Media: The Age of Internet Communication Tools, Characteristics of Social Media, Nature and Scope of Six Types of Social Media, Purpose/Choosing the Most Suitable Social Media, Revisting The Communication Theory.

Unit 3: Working & Communicating in Teams: Defining a Team & Group, Managing Relations at Work, Meetings, Why to Meet, Team & Goal Setting, Leading a Meeting, Agenda & Notice of Meetings, Web Conferencing.

Unit 4: Models of Communication: Code Model of Communication, Inferential Model of Communication, Schramm Model of Communication, Lasswell Model of Communication, Katz-Lazarsfeld Model of Communication, Westley-MacLean Model of Communication, Berlo's SMCR Model of Communication, Seven C's of Communication, Neuro-Linguistic Program & Communication.

Reference Books:

Guffey, Mary. Business Communication: Process and Product

ES & PD Sem-VI Syllabus | DoL | Indus University

Herta A. Murphy, Effective Business Communication, Cengage Learning

Lehman, Dufrene, Sinha BCOM, Cengage Learning

Chaturvedi, P, Business Communication, Pearson Publication

Wallace and masters, Personal Development for Life and Work, Thomson Learning

Hartman Lemay, Presentation Success, Thomson Learning

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Web resources/ MOOCs:

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https://www.youtube.com/watch?v=xC3M9EqduyI

The English Language Mod-1 Lec-

https://www.youtube.com/watch?v=HsR4jFszFdw#action=share

International English Mod-1 Lec-4

https://www.youtube.com/watch?v=FT4cQkXCc8g

 $Effortless\ English Rule-1\ English\ Phrases: https://www.youtube.com/watch?v=r5z-lilm-gg$

Pronunciation Training Techniques:

https://www.youtube.com/watch?v=wB8mr4iViy0

Make Body Language Your Superpower:

https://www.youtube.com/watch?v=wB8mr4iViy0